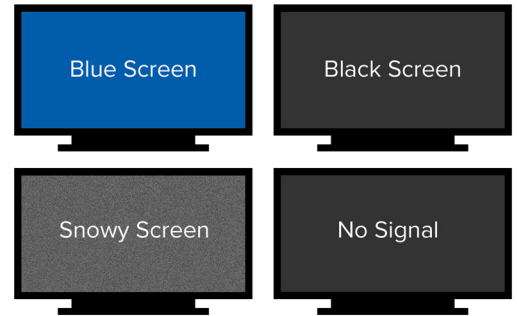




## No Signal, Black, Blue or Snowy Screen on TV1

### What is Happening?

A black, blue or snowy screen or “No Signal” message is displaying on your TV.



### How Do I Fix It?

1. Check for a green light on the front of your DISH receiver

If there is no light, press and release the power button on the front of the receiver. If the light is blinking or will not come on, troubleshoot the problem with the receiver’s power.

2. If your TV screen is black, make sure your TV is powered on

If you are using an audio receiver or other device (VCR/DVD/etc.) connected between the TV and DISH receiver, power it on as well.

3. On your DISH remote, press and release the SAT button

4. On your DISH remote, press the Guide button

5. Make sure all cables are connected securely on the back of the TV and receiver

If any other equipment is connected between the TV and receiver, ensure those connections are secure as well.

HDMI



Component



RCA



6. Change your TV input

On your original TV remote or the TV itself, locate the Input button (may also be labeled Source)

Press the Input (or Source) button repeatedly, pausing two seconds between presses.

The correct input may match the cable type identified above (HDMI cable will often have input HDMI1, HDMI2, etc.)

7. Reset your DISH receiver

Unplug the power cord of your DISH receiver (typically has a red tag) from the electrical outlet for 10 seconds, then plug it back in.

The reset process may take up to 5 minutes to complete.