



## 5. Changing Channels

There are three ways to change channels on your receiver.

Type a channel number using the number buttons on the keypad.



- OR -

Press and release the CHANNEL UP/DOWN buttons.



- OR -

Use the Program Guide.

a. Press and release the GUIDE button.



b. Press and release the CHANNEL UP/DOWN or the PAGE UP/DOWN buttons to highlight the channel you want to watch.



c. Press and release the SELECT button.



The TV channel changes.



The TV channel changes.



The Program Guide appears.



The Program Guide moves up or down.



The TV changes to the highlighted channel.

## 6. Selecting a Favorites List to Display on Your Program Guide

For your convenience, two Favorites Lists have been pre-programmed:

All Chan – Displays all DISH channels

All Sub – Displays all channels you subscribe to

a. Press and release the GUIDE button to bring up the on-screen TV Guide. Press and release the GUIDE button to cycle through favorite lists.



The Program Guide indicates which list you are on. If you are on the All Chan list, channels shown in red or green are not included in your subscription.

## 7. Exiting On-Screen Menus

When you're in an on-screen menu, it's easy to exit the on-screen menu and return to the program you were watching.



The TV is on a menu screen.

a. To exit an on-screen menu, press and release the VIEW LIVE TV button.



The menu screen is exited and a TV picture appears.

**TIP:** The Cancel button on your DISH remote is another option for exiting one on-screen menu at a time.

## Additional Tips

### Setting Parental Controls:

a. Press and release the MENU button and then select "Locks."

- To lock all adult channels, select "Hide Adult."
- To lock all PPV channels, select "Lock PPV."
- To lock specific channels, select "Channel Locks."
- To lock a channel based on rating, select "Ratings Locks."

*Note that if you lock channels with an NR/AO rating, you may inadvertently lock certain news or other programs that are not rated.*

b. When you are done, press "Lock System" and set/use a password for any of the above locks to take effect.

## Troubleshooting:

75% of all technical problems that an agent can help you with can be solved by following these five easy steps:

1. Make sure your DISH remote is in SAT mode.
2. Make sure your TV is on the correct input/channel.
3. Make sure you're on the correct Favorites List.
4. Check for anything obstructing the signal to your satellite dish, such as tree branches, severe rain, or snow build-up. If it is safe to do so, remove the obstruction or wait for it to pass.
5. Reset your receiver by unplugging it from the wall for 10 seconds. Plug it back in and turn it back on.

## Where to go for additional information:

• Press and release the MENU button and then select "Help."

• [mydish.com/support](http://mydish.com/support)

• Channel 101

